mojawoda.com

Gift voucher - Terms & instructions

1. Purchase and delivery

Values: PLN 100, 200, 500, 1,000, 1,500 and 3,000. Vouchers are purchased at face value without discount codes. The PDF and code are emailed to the order address after payment confirmation.

2. Validity and balance

Valid for 12 months from issue after payment. The exact expiry date appears on the voucher. Ending the holiday campaign does not change validity. Remaining balance stays on the same code until expiry. No cash change is paid; statutory refund rights are unaffected.

3. How does a voucher work?

Add products to your cart at mojawoda.com, open the discount code field, enter the full voucher code and apply. Check the deduction before placing the order. Your PDF voucher and instructions are attached.

4. Restrictions and currencies

For products at current prices, excluding delivery, fees and other vouchers. One code per order with one shipment; no combination with BLACKWEEK or other codes. Value and balance are held in PLN. Other currencies use the store exchange rate at the time of ordering.

5. Example and cancellations

A PLN 200 voucher used for PLN 150 of products leaves PLN 50 on the same code. For PLN 250 of products, pay PLN 50 plus any delivery charge. Value is reserved when an order is placed and cannot be spent twice. Cancellation, payment error or a full refund restores the voucher portion. Partial refunds require customer service reconciliation.

6. Returns and complaints

Store terms and applicable consumer rights remain in force. Email delivery alone does not automatically waive withdrawal or complaint rights. Refunding or cancelling a voucher purchase disables its code. Contact the store if some value has already been spent. Support: biuro@mojawoda.com.

7. Keep your code safe

You may give the voucher to someone else. Anyone who knows the code may spend its balance. Never publish the code or the full voucher. We do not ask for extra payment to activate it. For lost emails or problems, contact support with the order number.

8. MojaWoda / WODARO

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